

CONTRACT PRICES FROM 1ST OCTOBER 2017 – 30TH SEPTEMBER 2018

APPLIANCE TYPE AND SERVICE INTERVAL	CONTRACT TYPE				
	BRONZE	SILVER	SILVER+	GOLD	GOLD+
Standard Boiler (Open Vented System) Systems Boiler (Pressurised System) Condensing Boiler and Condensing Combi Combi's <u>NOT</u> including Potterton Flowsure Annual Service	Service or Callout price discount available of up to 30% for Regular Customers	£127.68	£149.88	£214.75	£259.46
Oil fired Room Heaters single burner (+£10 for twin) Annual Service		Not Available	Not Available	Not Available	Not Available
AGA/Rayburn style Vaporising cookers Bi Annual Service	Parts less discount of up to 10%	£173.57	Not Available	Not Available	Not Available
Stanley/Rayburn PJ single burner cookers Annual Service		£127.68	£149.01	Not Available	Not Available
Cooker/Heating combined units: 480K, Stanley Twin etc. Annual Service		£191.06	£213.25	Not Available	Not Available
Rayburn Nouvelle/368K Bi Annual Service		Not Available	Not Available	Not Available	Not Available
Esse Century Annual Service		Not Available	Not Available	Not Available	Not Available

Contracts are not eligible for discounts.
All prices are subject to VAT at current rates (presently 20%)

All costs are relevant to our first Radial, which covers areas with the Post codes; NE23 7, NE24 3,4,5, NE26 3,4, NE61 2,3,4,5,6,7,8,9, NE62 5, NE63 0,5,8,9, NE64 6, NE65 0,7,8,9, NE66 0,1,2,3,4,5,9, NE67 5, NE68 7, NE69 7, NE70 7, NE71 6, TD15 1,2. Other areas may be included, but at additional costs.

All Services and callouts are within our normal working hours.

Additional visits for breakdown or failure of equipment of regular customers will be treated as urgent, and we will endeavour to attend (and if possible repair) any calls within a 24-hour period, or as soon as reasonably practical within our normal working hours after receiving notification of failure.

Although we try to set service and callout prices for a 12-month period from 1st October each year, we reserve the right to alter prices and exclusions without prior notification. Customer should always enquire as to the cost of a Service or Callout before booking in work.

In the event of a boiler breakdown please make sure you have sufficient fuel, that the water pressure (where applicable) is correct, and that you have tried all reset buttons; i.e. overheat or limit stat, and burner lockout before booking in a visit.