

APPLIANCE TYPE, SERVICE INTERVAL AND TIME ALLOWED FOR VISIT. Additional charges may be applied if work takes longer than the allocated times. Appliances burning Kerosene. Prices only apply to our standard radial: North of A69, North and East of the A68 and South of the Scottish Border. If we cross out of this radial an additional charge of £28.57 + VAT will be added to New or No Contract Customers and £20.00 + VAT to Bronze Customers	CONTRACT TYPE and prices from 1 st October 2021 – 30 th September 2022 Amended prices from 1 st June 2022 due to increased running cost caused by conflict in Ukraine and high diesel costs. * See Contract for full information of costs and cover				
	New Customer or No Contract	BRONZE 30% Discount on Service and Callouts and 10% Discount on Parts	SILVER Free Service and Callouts. 10% Discount on Parts *	GOLD Free Service and Callouts. Some Parts supplied Free *	GOLD + Free Service and Callouts. Some Parts supplied Free *
Domestic and Light Commercial Standard Efficiency and Condensing Single stage Pressure Jet boilers up to 70KW. Annual Service 1 hour	Service £111.00 + Parts + VAT	Service £77.70 + Parts + VAT	£167.00 + VAT See contract for further details *	£301.64 + VAT See contract for further details *	£336.00 + VAT See contract for further details *
AGA/Rayburn/Esse style vapourising cookers. Biannual Service 1 hour	Service £111.00 + Parts + VAT	Service £77.70 + Parts + VAT	£206.89 + VAT See contract for further details *	Not Available	Not Available
Stanley/Rayburn/Esse Single pressure Jet burner. Annual Service 1 hour	Service £111.00 + Parts + VAT	Service £77.70 + Parts + VAT	£167.00 + VAT See contract for further details *	Not Available	Not Available
Cooker/Heating Combined units. Stanley Twin/Rayburn 480K/Esse Century. Annual Service 1 ½ - 2 hours	Service £222.00 + Parts + VAT	Service £155.40 + Parts + VAT	Not Available	Not Available	Not Available
Oil fired room heaters. Single Burner. Double Burners + 50% Annual Service 1-1 ½ hours	Service £111.00 + Parts + VAT	Service £77.70 + Parts + VAT	Not Available	Not Available	Not Available
Rayburn Nouvelle/368K/OF22 1 Burners Both Burners Biannual Service 1 – 2 ½ hours	Service £111.00 £222.00 + Parts + VAT	Service £77.70 £155.40 + Parts + VAT	Not Available	Not Available	Not Available
CALLOUT including up to 1 hour on site, during normal working hours	£132.00 + Parts + VAT	£92.40 + Parts + VAT	Free. See contract for further details *	Free. See contract for further details *	Free. See contract for further details *
Additional time on site, charged in ½ hour intervals after normal times included in price of service or callout has expired.	£50.00 + VAT	£35.00 + VAT	Free. See contract for further details *	Free. See contract for further details *	Free. See contract for further details *
Commission Burner. Registered Installers only or where customer has a building Licence for work	£132.00	£92.40	N/A	N/A	N/A